



Dear Parent!

Greetings of the Day!

Excellencia always look forward to help all the children to reach his/her potential to achieve their academic and nonacademic goals. We always try to improve ourselves by taking regular feedbacks from our students and parents like you.

It helps us to serve you all better.

Thank you for your trust and cooperation!

As we have received few concerns from some of the Parents and students, we have immediately taken action regarding the same

Concern	Solution / Work in progress
1. Hot water Scarcity in few rooms	We've arranged to increase the capacity of Water tank by adding additional tanks. Work will be completed soon,
2. Phone call System	We've already arranged communication center in each block. Students can use the system as per the time allocated.
3. Academic Concerns	We've made one academic grievance committee comprising Senior lecturers whom students can approach and share their concerns.
4. Home sickness and other concerns.	We've appointed one full time trained Psychologist who will be available for the students from 11am – 8pm. He will be helping students in overcoming their stress, Time management and other concerns.
5. Food Related Concerns	Our Senior Faculty team will be available to address all such concerns. They will be available to students in some specified dining times. 6.
Hygiene	Fogging and sanitizing are done every alternate day apart from daily cleaning of academic and Hostel blocks

We've made the Mess grievance team consisting of Administrators and Senior most lecturers.

A team is made for giving a 24 hour solution for any situation in the hostel block.

Most of the problems are taken Care and we are working every day to address even the smallest of the problems faced by the students.

You can reach the committee members in the below mentioned numbers for any clarifications.

For Boys campus	For girls campus
Academic- (4pm to 5pm)	Academics :
G. Srinivas sir (6304341897)	Ms Vijaya Laxmi madam (4pm to 5pm) (8555904728)
Ambula venkateswarlu sir (9705483343)	Mr K Nageswara Rao sir(4pm to 5 pm) (9490605320)
Rizwan sir (8297712783)	Ms Preeti Mishra Maam (9494749319)
Mess and Food -	Mess and Food
Nanda kishore sir (9951690313)	Ms Vijaya Laxmi madam (8555904728)
Chiluka Harish sir (8125596815)	Ms Bhagyamma madam (8121008906)
Anjaih sir (9032324645)	Ms Preeti Mishra Maam (9494749319)
Hostel -	Hostel
Punna Rao sir (7036125102)	Ms Bhagyamma madam (8121008906)
Anjaih sir (9032324645)	
Appireddy sir (9885933004)	

Apart from this we have suggestion boxes across the campus which have direct access to management.

Each class will have an academic mentor who will be one among the senior teaching faculty to help students in day to day academic activities. Every two months Parent teacher meetings and Regular feedback from the students are part of academic schedule.

We would like to assure you of a comfortable time and a great future for your ward.

MENTORS			
BOYS		GIRLS	
SEC	FACULTY	SEC	FACULTY
SENIOR STAR 30	I RAMESH SIR	SAAKAR 5G	PRITY MADAM
SAAKAR-2	G SRINIVAS RAO SIR	J-5G	ARUNA MADAM
SAAKAR-4	HARISH SIR	SAAKAR-1G	RAHUL SIR
SAAKAR-6	ANJAYA SIR	SAAKAR-7G	VIJAYA LAKSHMI MADAM
SAKAR-8	KONDA REDDY SIR	J-G1	ABHILASH SIR
SAAKAR-5B	VIJAY BABU SIR	J-G2	CHANDRASHEKAR SIR
JUNIOR 5B	ADITHYA SIR	J-G3	VENKATRAMANA SIR
JUNIOR STAR 30	JOHN SIR	J-G4	NAGESHWAR RAO SIR
J1	VENKATESHWARALU SIR	MEC	MANIKRISHNA SIR
J2	NANDA KISHORE SIR		
J3	PUNNARAO SIR		
J4	PARAMESHWAR SIR		
J6	RAHUL SIR		
J8	APPI REDDY SIR		
SAAKAR-MEC	TIRUMAL RAO SIR		
J MEC	MANI KRISHNA SIR		
CBSE-MPC	V JAYARAJ SIR		
CBSE-MBIPC			

ESWARAN R HEAD OF OPERATIONS SCHOOL AND COLLEGE MOBILE: 9666411777 ONLY WHATSAPP	V JAYARAJ RESIDENTIAL CENTER HEAD AND PRINCIPAL MOBILE: 7995995900 CALLS : 4 TO 6 SMS : ANY TIME	I RAMESH CENER HEAD BOYS CAMPUS MOBILE : 9912197095 CALLS : 4 TO 6 SMS : ANYTIME
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Thank you for your Cooperation!

Regards

Team Excellencia

Shamirpet